

FAQ: BITLOCKER ENCRYPTION SERVICES

Your organization's computers will have BitLocker enabled to protect your sensitive data.

What is BitLocker?

BitLocker is a full-disk encryption tool built into Windows Pro that protects your data by encrypting the hard drive.

Why Enable BitLocker?

With BitLocker enabled, a bad actor who has stolen a computer and removed the hard drive will be significantly less likely to view or copy the contents of the data.

How is BitLocker Enabled?

We create a ticket (or small project) and track every computer that needs to have it enabled. We work with your employees to enable it for each company-owned device.

How Do We Manage BitLocker?

We schedule monthly audits to ensure it is set up correctly and enabled on each computer.

How Do We Fix Computers Not Set Up?

We call the employee using that computer to schedule a setup time. If we cannot reach the employee after a week, we automatically enable it. This means they will be locked out of their computer after the next reboot and will need to contact our support team.

How Are Spare Computers Handled?

There are two options for setting up spare computers:

Option 1: Your extra computers don't have BitLocker enabled. If a spare is used, our monthly audit eventually will catch it, and we'll reach out to the employee to enable it.

Option 2: All your spares have a common PIN, and you will decide who within your organization knows that PIN.

Contact Hungerford Technologies

If you have any questions regarding BitLocker or its implementation email us at support@hungerford.tech or call (616) 949-4020.