## GOOD IDEAS CYBERSECURITY TESTING

Stay Alert, Stay Secure.

Regular training and testing will encourage your employees to remain skeptical about every email they receive.

Phishing attacks are still one of the most common and effective threats. The vast majority of breaches we respond to are triggered by a phishing attack. Even the most secure system is easily beaten by an employee who hands over their keys.<sup>1</sup>

IT is complicated. Knowing the right questions to ask can be difficult. When it comes to cybersecurity training, here's a list of good ideas.

## **Ask your IT expert:**

Do our employees know how to report phishing emails?  And to never forward them?	
Do our employees know what counts as a failure? Clicking a URL, opening an attachment, replying or scanning a QR code are all dangerous.	
Do our employees know what to do if they think they've triggered an attack?  Call IT as fast as possible.	
When one employee spots a malicious email, can we protect everyone else too?  Can we remove the danger from other employees' inboxes? 2	
Do we phish our own employees at least once per month?  People are more likely to spot the real thing if they know something is coming regularly.	
When employees fail a phishing test, do they receive additional training?  Some people just need a little extra help.	

## **Need Help Answering These Questions?**

Call us at (616) 949-4020 or email us at GoodIdeas@hungerford.tech.

- 1 https://www.hungerford.tech/blog/what-is-our-process-for-stopping-a-phishing-attack/
- 2 https://www.hungerford.tech/blog/what-happens-when-you-use-the-phishing-alert-button/

